

Make a Health or Dental Claim Using ClaimSecure



The claims payor on your benefit plan for health or dental claims is ClaimSecure (www.claimsecure.com). You will submit your claims to ClaimSecure, and they will process and pay your claim.

THERE ARE FIVE WAYS TO SUBMIT YOUR HEALTH OR DENTAL CLAIM:



Online
www.claimsecure.com,
using your eprofile



By App & PhotoClaims
download from iTunes
or Google Play Store



By Email
service@claimsecure.com



By Mail
PO Box 2444,
Sudbury, ON P3E 0G7



By Fax
705 -222-8865

requires a
ClaimSecure
eProfile
account

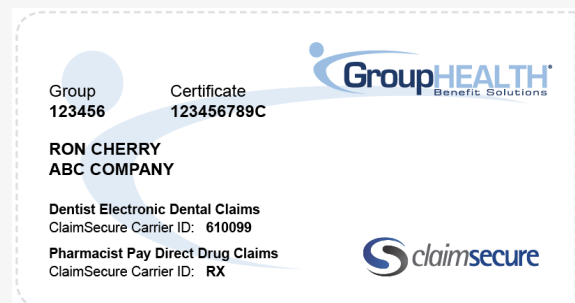
CLAIMS MADE EASY WITH A CLAIMSECURE ePROFILE

With a ClaimSecure eProfile you can submit and monitor your health or dental claims online or on your phone.

- Submit claims electronically
- Enter / update banking information for direct deposit
- Receive notification by email when your claim has been paid
- View and print individual claim statements
- View the claims history for you and your dependents
- Create and access pre-populated claim forms
- Reverse a claim

CREATING AN ePROFILE

Have your oneCard ready!



- 1 Go to www.claimsecure.com, select eProfile, then "Register"
- 2 Follow the instructions on screen, using the information from oneCard to complete your profile
- 3 Take note of your username and password
- 4 Enter your banking information for direct deposit payment

POPULAR! Submit Photo Claims

Download the ClaimSecure app and use your eProfile to login. Select PhotoClaims and follow the instructions in the app to submit claims by taking a photo of your support documents (like receipts or statements)

EASY! Pre-populated Claims Forms

Pre-populated claims forms are available at www.claimsecure.com through your eProfile account.

Questions for ClaimSecure about your coverage or claims status?

Phone: 1-855-324-2444 Email: service@claimsecure.com

Mail: PO Box 2444, Sudbury, ON P3E 0G7 Fax: 705-222-8865

ClaimSecure's Customer Response Centre is available from 7:00 am to 11:00 pm EST.

