

# Travel cancellation insurance allows you to regain lost expenses related to cancelling your trip due to unexpected events.

FOR  
YOUR  
BENEFIT

There are many causes for cancelled, extended, or interrupted trips that could make you eligible for travel cancellation benefits.

## Cancellation examples

- Illness or accident suffered by you, your travelling companion, business partner, or a member of your family
- The death of someone in your family or the death of a travel companion
- Damage to your own residence or the accommodations at your destination making them uninhabitable

## What's covered?

- Non-refundable portion of prepaid travel expenses
- Extending or interrupting your trip when the expenses are related to amounts paid in advance

## What's excluded?

- War, epidemic, or acts of terrorism provided the Government of Canada issued a travel advisory before you booked or travelled
- Excessive consumption of medication, drugs, or alcohol
- Participation in extreme or combat sports such as hang-gliding, or bungee
- When the intention of your trip is to obtain medical treatment, consultation, or services

*\*Please see your booklet for a complete list of exclusions*



## HOW TO SUBMIT CLAIMS

- 1 Refer to the back of your oneCard for your travel insurance contact information
- 2 Provide contract number specified on your oneCard
- 3 Provide supporting documents for your claim. For example, unused travel tickets, receipts, or documents certifying the reason for cancelling



*\*Please refer to your Benefit Booklet for complete details on your travel cancellation insurance coverage.*